

FAQs – Tasting Australia Postponement

Why has the Tasting Australia been postponed?

It is with a heavy heart that the decision has been made to postpone Tasting Australia presented by RAA Travel. Following the Federal Government's announcement this afternoon regarding any non-essential organised public gatherings above 500 people, we have taken the decision out of an abundance of caution.

The decision also follows concerns that a number of our international and national talent were assessing their ability to participate in the festival at this time, and some had already indicated they were unable to travel.

Will Tasting Australia be rescheduled?

We are planning to reschedule Tasting Australia for spring (October/November) 2020. We will look to finalise those plans within the next week and share them publicly as well as directly to all ticket holders and event stakeholders.

What about people who have purchased tickets. Can they get a refund?

Ticket holders will have two options. They can hold onto their ticket, which will be honoured in the spring 2020 Tasting Australia, or they can have their ticket refunded. We are aiming to have confirmation of new dates by the end of next week and will communicate details around refunds at that point.

How long do ticketholders have to ask for a refund?

We will be sending an email to all ticket holders once we have new spring dates, with details as to how ticket holders can receive a refund should they choose to take that option. Full details will be included in that communication.

Who should ticket holders contact if they haven't received the email?

Please contact Tasting Australia directly via email tastingaustralia@sa.gov.au or call 08 8463 4706.

Will the Tasting Australia program be exactly the same?

We will do our very best to maintain the program as it is, but as you can imagine with the change in dates, some talent or venues may not be available. We will communicate changes as we are aware of them.

Will Marco Pierre White still be coming?

We fully intend to have Marco here in the spring for 2020 Tasting Australia, however we are yet to confirm if this works with his diary. If his busy schedule allows for it, we're confident he will be here.

Will all the events, both inside and outside of Town Square, be postponed?

The whole of the Tasting Australia program, including the approximately 150 events, will be postponed.

Will you have the same vendors in Town Square?

We hope so. That is our intention. We think we have brought together a great array of South Australian businesses and will be working with each of these to reschedule them in. We will be excited to present

Tasting Australia in October/November 2020 and we hope all our event sponsors, vendors, associated events and talent will move with us.

What will happen to future Tasting Australia events, when will the 2021 event be held?

As you can understand, the decision to postpone Tasting Australia and deliver it in spring has just been made. Tasting Australia is Australia's premier eating and drinking festival and is an event that will continue to be presented each year in Adelaide and regional South Australia.

I have booked to travel from interstate / overseas. Are you going to reimburse my travel fees?

No, we won't be reimbursing travel or accommodation fees. Hopefully you have flexibility to postpone your visit to Adelaide to the revised date when Tasting Australia will run. If that is not possible, it could be an opportunity to retain your visit and enjoy all else that South Australia has to offer. Our decision is one of a major event, but there is still plenty to do and see in South Australia, including wonderful eating and drinking experiences to enjoy.

For suggestions of what you might do if you are still travelling to Adelaide in the next month, see:

[Best of South Australia guide - Australia's official best restaurant, wine, gin, beach and hotels are here](#)

[Things to do – Food and Drink in South Australia](#)

[7 hidden Adelaide Bars you need to know about](#)

Visit SouthAustralia.com for much more information on Adelaide and Regional South Australia.

Is there a general contact number for Tasting Australia?

We will be in touch with ticket holders by the end of next week with new event dates and details around ticketing. However, for any questions in the interim, you may contact Tasting Australia at tastingaustralia@sa.gov.au or call 08 8463 4706.