

Pre-Authorisation Payment Agreement

You have requested to pay for your tickets to Tasting Australia by Train: The Ghan Edition in two instalments via a scheduled card payment. This Pre-Authorisation Payment Agreement between you and the South Australian Tourism Commission (SATC) outlines the terms of that arrangement. It explains your obligations when undertaking a scheduled card payment arrangement with us. Please keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your scheduled card payment arrangement.

Definitions

- **account:** *The account held at your financial institution from which we are authorised to arrange for payments to be charged.*
- **agreement:** *This Pre-Authorisation Payment Agreement between you and us.*
- **banking day:** *A day other than a Saturday, Sunday, or a public holiday listed throughout Australia.*
- **payment day:** *The day that payment by you to us is due.*
- **payment:** *A particular transaction where a debit is made.*
- **event:** *Tasting Australia by Train: The Ghan Edition.*
- **us / we:** *The South Australian Tourism Commission.*
- **you:** *The customer who requested this scheduled card payment arrangement via email.*
- **your financial institution:** *The financial institution nominated by you at which the card is maintained.*

Authorisation

By submitting a request via email to tastingaustralia@sa.gov.au, you authorise us to arrange for the payment instalments to be charged to your account. We will only arrange for funds to be paid from your account as authorised under these terms and conditions.

Payment Schedule:

Purchase Window Start	Purchase Window End	Second Instalment Date
23 November 2025	15 December 2025	29 December 2025
16 December 2025	05 January 2026	19 January 2026
06 January 2026	26 January 2026	09 February 2026
27 January 2026	16 February 2026	02 March 2026
17 February 2026	09 March 2026	23 March 2026
10 March 2026	30 March 2026	13 April 2026

Amendments by us

We may vary any details of this agreement at any time by giving you at least 14 days' written notice via email.

Your obligations

- Ensure sufficient clear funds are available in your account to allow a payment to be charged in accordance with these conditions.
- If there are insufficient funds:
 - You may be charged a fee and/or interest by your financial institution.
 - You may also be charged fees or charges imposed or incurred by us.
 - You must arrange for the payment to be made by another method or ensure sufficient funds are available by an agreed time so we can process the payment.
- If payment is not received within 3 business days of the due date, we will cancel the ticket and refund the money paid less any applicable fees and charges incurred in connection with the ticket.
- If SATC is liable to pay GST on a supply made in connection with this agreement, you agree to pay SATC on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate (currently 10%).

Dispute

If you believe there has been an error in charging your account notify us directly at tastingaustralia@sa.gov.au as soon as possible, or contact your financial institution.

If we conclude your account was:

- incorrectly charged, we will arrange for your financial institution to adjust your account (including interest and charges).
- correctly charged, we will provide reasons and evidence for this finding.

Accounts

- Check with your financial institution whether pre-authorisation payments are available from your card/account.
- Verify your card/account details provided to us are correct by checking against a recent account statement.
- Notify us of any changes to your account details (including new card or account) by emailing tastingaustralia@sa.gov.au.

Confidentiality

We will keep any information (including your account details) confidential and secure. We will only disclose information:

- (a) As required by law; or
- (b) For the purposes of this agreement (including resolving queries or claims).

We comply with the South Australian Government Information Privacy Principles (a copy of which can be found at:

<http://www.dpc.sa.gov.au/documents/rendition/B17711#sthash.s76QhRX6.dpuf>) (“IPPs”).

Notice

If you wish to notify us in writing about anything relating to this agreement, you should write to: Tastingaustralia@sa.gov.au.