

FAQ – Tasting Australia Cancellation

Why has Tasting Australia been cancelled?

The decision not to deliver the 2020 edition of Tasting Australia comes as a result of the immediate need to support the industry, allowing business owners to focus on rebuilding their businesses. Beyond this, whilst things are improving rapidly there is still ongoing uncertainty over mass gatherings and restrictions around national and international travel and having already postponed once at the last minute, we did not want to be in a similar position.

Instead we will focus on supporting local businesses using the Tasting Australia platform and start planning for an Autumn 2021 event, which we are excited about.

Will Tasting Australia return in 2021? If so, when?

Tasting Australia is the premier food and drink event in Australia and is a much-loved event on the South Australian calendar. Tasting Australia will return in 2021 from Friday 30 April – Sunday 9 May 2021.

What about people who have purchased tickets. Can they get a refund?

Ticketholders of cancelled events will automatically receive a refund. Despite Tasting Australia not proceeding in 2020, some of the smaller events will go ahead independently which will run within Government guidelines. Ticket holders for these events will be contacted in the next 7-10 business days with further information.

For events that are cancelled, ticket holders will automatically receive a refund. Ticket holders do not need to request a refund and all refunds will be processed in 7-10 business days. Ticket holders will receive a confirmation email when the refund is processed.

There are some events within the program that will not be cancelled, as some of our fabulous SA businesses wish to continue to host their event. We have supported this. In that case, ticketholders will receive direct communication about that event. They will also have the option for a refund should they wish.

Will you refund the booking fee?

Yes, you will receive a full refund of your booking fees in addition to the ticket refund.

Will Town Square be back in 2021?

Yes, Town Square will be back at Victoria Square/Tarntanyangga for the 30 April – 9 May 2021 Tasting Australia festival. A full program, including activations and vendors will be confirmed in due course.

I have booked to travel from interstate / overseas. Are you going to reimburse my travel fees?

No, we won't be reimbursing for travel or accommodation fees. Hopefully you have flexibility to postpone your visit to Adelaide in 2021.

What can I do to support the industry at this time?

The dedicated [Community Support page](#) on the Tasting Australia website lists some wonderful initiatives from local businesses and is a great way to see how you can support the industry at this time.

It is safe for South Australians to explore South Australian regions and get back into restaurants, cafes and other hospitality venues regionally and across the CBD after the State Government announced Step 2 in

the recovery plan has been brought forward to Monday 1 June. You'll find food and beverage businesses eager to welcome you. Our website and social media accounts will continue offering plenty of inspiration for your intrastate adventures.

Is there a general contact email address for Tasting Australia?

For any additional questions, please contact Tasting Australia at: tastingaustralia@sa.gov.au.

Is Marco Pierre White still coming to the 2021 event?

The line-up of chefs and beverage talent is not yet confirmed for the 2021 event and will be announced in due course. We continue to have had great interest and support from the industry and look forward to announcing the 2021 program.